



**Board of Directors
Regular Meeting Agenda**

July 31, 2019

1:30 p.m.

Willits

City of Willits Council Chambers
111 East Commercial Street
Willits, CA

AGENDA ITEMS

- 1. Call to Order**
- 2. Public Comment**

Members of the public are welcome to attend MTA Board meetings to address items that are not on the agenda, or to bring other transit related matters to the attention of the Board. The time limit is 3 minutes per speaker.

CONSENT CALENDAR

- 3. Minutes of June 26, 2019 Board Meeting**
- 4. Board Meeting Calendar 2019-2020**
- 5. Service Performance Report**
- 6. Financial Statements July 1, 2018 to May 31, 2019**

ACTION & DISCUSSION

- 7. Unmet Needs**
Action: Solicit Public Input
- 8. Discussion and Possible Adoption of Resolution No. 2019-13 Dial-A-Ride Fare Revision and Service Area Expansion**
Action: Adopt Resolution 2019-13 Approving Dial-A-Ride Fare Revision and Service Area Expansion
- 9. Discussion and Possible Approval of MTA Customer Satisfaction and Complaint Policy**
Action: Approve MTA's Customer Satisfaction and Complaint Policy

CLOSED SESSION

- 10. Conference with Labor Negotiators Pursuant to Government Code §54957.6(a)
Agency Designated Representatives: General Manager, Carla Meyer
Employee Organization: Teamsters Union Local 665**
- 11. Employee Performance Evaluation: General Manager Evaluation of Performance
Pursuant to Government Code §54957**

ANNOUNCEMENT OUT OF CLOSED SESSION

- 12. Announcement out of Closed Session**
- 13. Matters from Management**
- 14. Matters from Directors**

ADJOURN

Anticipated adjournment is 3:30 p.m.

Americans with Disabilities Act (ADA) Compliance

The Mendocino Transit Authority complies with AMERICANS WITH DISABILITIES ACT (ADA). Upon request, MTA will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternate formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodation to participate in the meeting should contact the Mendocino Transit Authority by calling (707) 234-6447 at least five days prior to the meeting.