



FY 23-24 RIDERSHIP PERFORMANCE BY ROUTE

	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	2023-24 YTD	2022-2023 YTD	# Change	% Change
01 - Willits Local	519	638	527	501	396	473	0	0	0	0	0	0	3054	3409	(355)	-10%
03 - Ukiah - DAR	1202	1395	1155	915	1038	1164	0	0	0	0	0	0	6869	6533	336	5%
04 - Fort Bragg - DAR	952	1019	875	915	885	876	0	0	0	0	0	0	5522	3957	1,565	40%
05 - BraggAbout	700	972	692	670	762	599	0	0	0	0	0	0	4395	3313	1,082	33%
07 - Jitney	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
08 - Ukiah Evening-Not Operating	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
09 - Ukiah Local	4610	5859	5939	6822	5818	5411	0	0	0	0	0	0	34459	29944	4,515	15%
20 - Willits - Ukiah	1219	1785	2062	1530	1229	839	0	0	0	0	0	0	8664	9069	(405)	-4%
60 - Coaster	448	538	634	739	626	532	0	0	0	0	0	0	3517	2916	601	21%
64 - Ukiah to Fort Bragg-Not Operating	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
65 - CC Rider	1076	1350	1154	1216	1082	1336	0	0	0	0	0	0	7214	4564	2,650	58%
65A - New Route 65-Not Operating	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
74 - Saturday Gualala-Ukiah	67	66	41	37	38	37	0	0	0	0	0	0	286	243	43	18%
75 - M-F Gualala to Ukiah	314	483	547	631	465	425	0	0	0	0	0	0	2865	3094	(229)	-7%
95 - Pt. Arena to Santa Rosa	327	324	342	309	252	268	0	0	0	0	0	0	1822	2074	(252)	-12%
97 - Redwood Coast Regional	221	265	223	229	231	223	0	0	0	0	0	0	1392	1146	246	21%
Special Events	1592	0	0	0	155	1344	0	0	0	0	0	0	3091	0	3,091	0%
Monthly Totals	13247	14694	14191	14514	12977	13527	0	0	0	0	0	0	83150	70262	12,888	18%

Ridership Pandemic Comparison Report
QUARTERLY REPORT

ROUTE	PRE PANDEMIC					MID PANDEMIC						CURRENT				
	FY 18-19					FY 20-21						FY 23-24				
	SEPT	OCT	NOV	TOTAL PAX		SEPT	OCT	NOV	TOTAL PAX	As % of Pre Pandemic		SEPT	OCT	NOV	TOTAL PAX	As % of Pre Pandemic
01 - Willits Local	817	910	712	2,439		276	346	208	830	34%		527	501	396	1,424	58%
03 - Ukiah - DAR	1,180	1,298	1,231	3,709		509	713	588	1,810	49%		1,155	915	1,038	3,108	84%
04 - Fort Bragg - DAR	1,164	1,322	1,085	3,571		519	494	436	1,449	41%		875	915	885	2,675	75%
05 - BraggAbout	1,656	1,714	1,515	4,885		543	420	330	1,293	26%		692	670	762	2,124	43%
09 - Ukiah Local	10,254	11,902	8,704	30,860		2,249	2,564	1,969	6,782	22%		5,939	5,939	5,818	17,696	57%
20 - Willits - Ukiah	2,650	3,396	2,445	8,491		647	737	557	1,941	23%		2,062	1,530	1,229	4,821	57%
60 - Coaster	1,042	1,134	855	3,031		223	273	233	729	24%		634	739	626	1,999	66%
64 - Ukiah to Fort Bragg	441	421	375	1,237		-	-	-	-	0%		-	-	-	-	0%
65 - CC Rider	1,044	1,042	1,020	3,106		130	288	290	708	23%		1,154	1,216	1,082	3,452	111%
74 - Saturday Gualala-Ukiah	70	89	63	222		17	48	31	96	43%		41	37	38	116	52%
75 - M-F Gualala to Ukiah	734	907	712	2,353		228	238	199	665	28%		547	631	465	1,643	70%
95 - Pt. Arena to Santa Rosa	436	502	401	1,339		-	47	112	159	12%		342	309	252	903	67%
97 - Redwood Coast Regional	262	261	224	747		-	-	-	-	0%		223	229	231	683	91%
Quarterly Total	21,750	24,898	19,342	65,990		5,341	6,168	4,953	16,462	25%		14,191	13,631	12,822	40,644	62%

Ridership Pandemic Comparison Report
MONTHLY REPORT

ROUTE	PRE PANDEMIC FY 18-19	MID PANDEMIC FY 20-21		CURRENT FY 23-24	
	NOV	NOV	As % of Pre Pandemic	NOV	As % of Pre Pandemic
01 - Willits Local	712	208	29.21%	396	55.62%
03 - Ukiah - DAR	1231	588	47.77%	1038	84.32%
04 - Fort Bragg - DAR	1085	436	40.18%	885	81.57%
05 - BraggAbout	1515	330	21.78%	762	50.30%
09 - Ukiah Local	8704	1969	22.62%	5818	66.84%
20 - Willits - Ukiah	2445	557	22.78%	1229	50.27%
60 - Coaster	855	233	27.25%	626	73.22%
64 - Ukiah to Fort Bragg	375	0	0.00%	0	0.00%
65 - CC Rider	1020	290	28.43%	1082	106.08%
74 - Saturday Gualala-Ukiah	63	31	49.21%	38	60.32%
75 - M-F Gualala to Ukiah	712	199	27.95%	465	65.31%
95 - Pt. Arena to Santa Rosa	401	112	27.93%	252	62.84%
97 - Redwood Coast Regional	224	0	0.00%	231	103.13%
Total	19342	4953	25.61%	12822	66.29%

Ridership Pandemic Comparison Report
QUARTERLY REPORT

ROUTE	PRE PANDEMIC				MID PANDEMIC						CURRENT				
	FY 18-19				FY 20-21						FY 23-24				
	OCT	NOV	DEC	TOTAL PAX	OCT	NOV	DEC	TOTAL PAX	As % of Pre Pandemic	OCT	NOV	DEC	TOTAL PAX	As % of Pre Pandemic	
01 - Willits Local	910	712	805	2,427	346	208	324	878	36%	501	396	473	1,370	56%	
03 - Ukiah - DAR	1,298	1,231	1,170	3,699	713	588	481	1,782	48%	915	1,038	1,164	3,117	84%	
04 - Fort Bragg - DAR	1,322	1,085	1,241	3,648	494	436	399	1,329	36%	915	885	876	2,676	73%	
05 - BraggAbout	1,714	1,515	1,476	4,705	420	330	444	1,194	25%	670	762	599	2,031	43%	
09 - Ukiah Local	11,902	8,704	8,600	29,206	2,564	1,969	2,306	6,839	23%	6,822	6,822	5,411	19,055	65%	
20 - Willits - Ukiah	3,396	2,445	2,081	7,922	737	557	609	1,903	24%	1,530	1,229	839	3,598	45%	
60 - Coaster	1,134	855	869	2,858	273	233	251	757	26%	739	626	532	1,897	66%	
64 - Ukiah to Fort Bragg	421	375	387	1,183	-	-	-	-	0%	-	-	-	-	0%	
65 - CC Rider	1,042	1,020	913	2,975	288	290	228	806	27%	1,216	1,082	1,336	3,634	122%	
74 - Saturday Gualala-Ukiah	89	63	81	233	48	31	18	97	42%	37	38	37	112	48%	
75 - M-F Gualala to Ukiah	907	712	571	2,190	238	199	193	630	29%	631	465	425	1,521	69%	
95 - Pt. Arena to Santa Rosa	502	401	452	1,355	47	112	97	256	19%	309	252	268	829	61%	
97 - Redwood Coast Regional	261	224	244	729	-	-	-	-	0%	229	231	223	683	94%	
Quarterly Total	24,898	19,342	18,890	63,130	6,168	4,953	5,350	16,471	26%	14,514	13,826	12,183	40,523	64%	

Ridership Pandemic Comparison Report
MONTHLY REPORT

	PRE PANDEMIC FY 18-19	MID PANDEMIC FY 20-21		CURRENT FY 23-24	
ROUTE	DEC	DEC	As % of Pre Pandemic	DEC	As % of Pre Pandemic
01 - Willits Local	805	324	40.25%	473	58.76%
03 - Ukiah - DAR	1170	481	41.11%	1164	99.49%
04 - Fort Bragg - DAR	1241	399	32.15%	876	70.59%
05 - BraggAbout	1476	444	30.08%	599	40.58%
09 - Ukiah Local	8600	2306	26.81%	5411	62.92%
20 - Willits - Ukiah	2081	609	29.26%	839	40.32%
60 - Coaster	869	251	28.88%	532	61.22%
64 - Ukiah to Fort Bragg	387	0	0.00%	0	0.00%
65 - CC Rider	913	228	24.97%	1336	146.33%
74 - Saturday Gualala-Ukiah	81	18	22.22%	37	45.68%
75 - M-F Gualala to Ukiah	571	193	33.80%	425	74.43%
95 - Pt. Arena to Santa Rosa	452	97	21.46%	268	59.29%
97 - Redwood Coast Regional	244	0	0.00%	223	91.39%
Total	18890	5350	28.32%	12183	64.49%

Performance Summary

1st Quarter FY 23/24

RIDERSHIP-FIXED ROUTE/DAR	Jul-23	Aug-23	Sep-23	1st Quarter 23/24	1st Quarter 22/23
ADULT	4230	4702	4365	13297	11379
SENIORS	3766	3807	3331	10904	8495
DISABLED	2021	2041	1832	5894	4763
PCA	160	133	146	439	228
COLLEGE	1195	1912	2595	5702	3238
FREE	450	511	480	1441	330
CHILD	300	400	257	957	602
YOUTH PASSES	105	47	20	172	32
MONTHLY PASSES	376	396	460	1232	1089
TRANSFERS	644	745	705	2094	2040
STAFF PASSES	0	0	0	0	99
WHEELCHAIR	700	765	0	1465	1296
BIKES	295	280	0	575	531
TOTAL RIDERSHIP	13247	14694	14191	42132	32295
OPERATIONS					
TOTAL SERVICE DAYS (Mon-Fri)	21	23	21		
VEHICLE SERVICE HOURS	3780.36	4219.61	3629.64	11629.61	10251.97
PASSENGERS PER HOUR	3.50	3.48	3.91	3.62	3.15
VEHICLE SERVICE MILES	66653	74557	65857	207067	163493
PASSENGER PER MILE	0.20	0.20	0.22	0.20	0.20
COSTS					
MONTHLY EXPENSES (Operating Costs)	\$562,861.34	\$670,531.42	\$512,145.87	\$1,745,538.63	\$1,601,106.83
COST PER PASSENGER	42.49	45.63	36.09	41.43	49.58
COST PER MILE	8.44	8.99	7.78	8.43	9.79
COST PER HOUR	148.89	158.91	141.10	150.09	156.18
REVENUE					
FIXED ROUTE/DAR FAREBOX REVENUE	\$41,695.61	\$45,345.92	\$52,682.00	\$139,723.53	\$135,166.50
ADVERTISING SALES	\$41,695.61	\$45,345.92	\$52,682.00	\$139,723.53	\$40,665.05
AG VAN LEASE	\$14,039.50	\$6,391.00	\$5,158.00	\$25,588.50	\$0.00
TOTAL FAREBOX RATIO	17.31%	14.48%	21.58%	17.48%	10.98%
OPERATING COST					
MCOG PERFORMANCE MEASURE					
DIAL-A-RIDE	2154	2414	2030	6598	5203
PASSENGERS PER HOUR <i>/STANDARD 4.5</i>	2.45	2.45	2.95	2.62	2.27
FAREBOX RATIO <i>/STANDARD 10%</i>	9.97%	8.52%	9.24%	9.24%	9.60%
OPERATING COST PER HOUR <i>/STANDARD \$91.70</i>	\$96.18	\$102.08	\$111.80	\$103.35	\$105.02
COST PER PASSENGER <i>/STANDARD \$20.38</i>	\$39.20	\$41.67	\$37.84	\$39.57	\$46.49
SHORT DISTANCE BUS ROUTES*	6050	7734	7381	21165	17084
PASSENGERS PER HOUR <i>/STANDARD 14</i>	4.11	4.82	5.15	4.69	4.11
FAREBOX RATIO <i>/STANDARD 10%</i>	11.91%	9.44%	14.26%	11.87%	13.82%
OPERATING COST PER HOUR <i>/STANDARD \$85.19</i>	\$178.78	\$196.07	\$167.28	\$180.71	\$183.47
COST PER PASSENGER <i>/STANDARD \$6.09</i>	\$40.94	\$38.15	\$30.53	\$36.54	\$42.49
LONG DISTANCE BUS ROUTES**	3451	4546	4780	12777	10008
PASSENGERS PER HOUR <i>/STANDARD 3.2</i>	2.27	2.63	3.00	2.63	2.64
FAREBOX RATIO <i>/STANDARD 10%</i>	7.72%	5.57%	8.86%	7.39%	8.96%
OPERATING COST PER HOUR <i>/STANDARD \$92.18</i>	\$152.10	\$158.95	\$131.61	\$147.55	\$173.98
COST PER PASSENGER <i>/STANDARD \$28.80</i>	\$66.87	\$60.47	\$43.93	\$57.09	\$68.04

* 1 WILLITS LOCAL, 5 BRAGG ABOUT, 7 JITNEY, 9 UKIAH LOCAL, RCRC

** 20 Willits/Ukiah, 60 COASTER, 65/66 CC RIDER, 75 GUALALA/UKIAH, 95 POINT ARENA/SANTA ROSA