

### **Fourth Quarter 20-21 Report**

Since posting the last Service Performance Report, MTA has added am trips to its 20, 7 and 9 routes.

We have seen an increase in ridership especially in June which showed a record number of passengers since the pandemic started. Due to staffing some of our route restoration has had to wait. We do have a full class of trainees and hope to roll out some of the restored services upon their completion of the training process. We are also playing catch up with the school districts who've decided on a staggered bell schedule due to the pandemic.

The phased approach to restore routes that we envisioned in May of 2020 is basically having to be redrawn since the pandemic has changed the playing field. We are currently looking at the service as a whole and what is needed, and which routes are not being utilized.

Humboldt Transit Quarterly report:

***No changes from the last time, we stopped operating on Sundays, and cut early morning and late-night service during the week. We don't have any plans on starting up service anytime soon.***

***Greg Pratt, General Manager, Humboldt Transit Authority***

Lake Transit Quarterly report:

***Ridership has increased a little bit since we started offering free fares. That being said, free fares are set to go away at the end of this month, so we'll see what happens afterwards. We're trying to get back to pre-pandemic service levels but are having some driver issues so it's coming back in phases.***

***James Sookne, Lake Transit.***

***Sincerely,***

***Jacob King***



**MENDOCINO TRANSIT AUTHORITY**  
**PERFORMANCE SUMMARY**  
**FY 2020/21**

	21-Apr	21-May	21-Jun	4th QTR 2020/21	FY 19/20 4th Qtr
<b>RIDERSHIP-FIXED ROUTE/DAR</b>					
ADULT	2220	2319	2413	6952	4835
SENIORS	2439	2133	2206	6778	6546
DISABLED	1324	1358	1578	4260	1192
PCA	90	109	79	278	87
COLLEGE	157	151	276	584	629
FREE	29	7	12	48	258
CHILD	121	89	132	342	12
YOUTH PASSES	0	0	0	0	0
MONTHLY PASSES	380	469	463	1312	1132
TRANSFERS	320	349	395	1064	864
STAFF PASSES	8	5	8	21	0
WHEELCHAIR	503	529	557	1589	142
BIKES	136	143	186	465	102
<b>TOTAL RIDERSHIP</b>	<b>7088</b>	<b>6989</b>	<b>7562</b>	<b>21639</b>	<b>15799</b>
<b>OPERATIONS</b>					
TOTAL SERVICE DAYS (Mon-Fri)	26	26	26		
VEHICLE REVENUE HOURS	1337	1570	1794	4700.74	4066.61
PASSENGERS PER HOUR	5.30	4.45	4.21	4.60	3.83
VEHICLE REVENUE MILES	25383	32148	38159	95690	68146.00
VEHICLE NON-REVENUE MILES	4486	2583	29581	36650	319.00
PASSENGER PER MILE	0.28	0.22	0.20	0.23	0.23
<b>COSTS</b>					
MONTHLY EXPENSES (Operating Costs)	\$380,618.94	\$353,226.90	\$901,706.14	\$1,635,551.98	\$880,658.53
COST PER PASSENGER	\$53.70	\$50.54	\$119.24	\$75.58	\$56.62
COST PER MILE	\$15.00	\$10.99	\$23.63	\$17.09	\$12.92
COST PER HOUR	\$284.74	\$225.02	\$502.56	\$347.94	\$216.56
<b>REVENUE</b>					
FIXED ROUTE/DAR FAREBOX REVENUE	\$25,584.50	\$23,838.55	\$44,480.00	\$93,903.05	\$84,542.23
ADVERTISING SALES	\$0.00	\$10,818.50	\$6,071.00	\$16,889.50	\$31,571.97
AG VAN LEASE	\$7,216.20	\$6,875.10	\$8,310.60	\$22,401.90	\$18,711.00
<b>TOTAL FAREBOX RATIO</b>	<b>8.6%</b>	<b>11.8%</b>	<b>6.5%</b>	<b>8%</b>	<b>15%</b>
<b>OPERATING COST</b>					
<b>MCOG PERFORMANCE MEASURE</b>					
<b>DIAL-A-RIDE</b>	1642	1627	1684	4953	2305
PASSENGERS PER HOUR /STANDARD 4.5	2.5	2.6	2.6	2.5	2.1
FAREBOX RATIO /STANDARD 10%	11.0%	14.6%	5.8%	10.5%	11%
OPERATING COST PER HOUR /STANDARD \$91.70	\$86.94	\$83.24	\$206.87	\$125.68	\$119.02
COST PER PASSENGER /STANDARD \$20.38	\$34.77	\$32.57	\$80.32	\$49.22	\$57.31
<b>SHORT DISTANCE BUS ROUTES*</b>	3631	3338	3761	10730	10398
PASSENGERS PER HOUR /STANDARD 14	4.7	3.4	3.2	3.8	3.8
FAREBOX RATIO /STANDARD 10%	9.2%	12.2%	7.7%	9.7%	18%
OPERATING COST PER HOUR /STANDARD \$85.19	\$218.06	\$157.47	\$342.76	\$239.43	\$140.49
COST PER PASSENGER /STANDARD \$6.09	\$46.12	\$46.56	\$105.49	\$66.06	\$37.27
<b>LONG DISTANCE BUS ROUTES**</b>	1815	2024	2117	5956	2852
PASSENGERS PER HOUR /STANDARD 3.2	3.2	3.5	3.3	3.3	2.2
FAREBOX RATIO /STANDARD 10%	7.1%	10.2%	5.5%	7.6%	14%
OPERATING COST PER HOUR /STANDARD \$92.18	\$274.40	\$248.50	\$580.62	\$367.84	\$275.96
COST PER PASSENGER /STANDARD \$28.80	\$85.98	\$71.55	\$174.63	\$110.72	\$126.60
* 1 WILLITS LOCAL, 5 BRAGG ABOUT, 7 JITNEY, 9 UKIAH LOCAL, RCRC					
** 20 Willits/Ukiah, 60 COASTER, 65/66 CC RIDER, 75 GUALALA/UKIAH, 95 POINT ARENA/SANTA ROSA					




### FY 21-22 RIDERSHIP PERFORMANCE BY ROUTE


	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	2021-22 YTD	2020-21 YTD	# Change	% Change
01 - Willits Local	587	0	0	0	0	0	0	0	0	0	0	0	587	4297	(3,710)	-86%
03 - Ukiah - DAR	1068	0	0	0	0	0	0	0	0	0	0	0	1068	8751	(7,683)	-88%
04 - Fort Bragg - DAR	580	0	0	0	0	0	0	0	0	0	0	0	580	6122	(5,542)	-91%
05 - BraggAbout	498	0	0	0	0	0	0	0	0	0	0	0	498	5712	(5,214)	-91%
07 - Jitney	44	0	0	0	0	0	0	0	0	0	0	0	44	1	43	4300%
08 - Ukiah Evening-Not Operating	0	0	0	0	0	0	0	0	0	0	0	0	0	49	(49)	-100%
09 - Ukiah Local	3052	0	0	0	0	0	0	0	0	0	0	0	3052	28618	(25,566)	-89%
20 - Willits - Ukiah	966	0	0	0	0	0	0	0	0	0	0	0	966	8255	(7,289)	-88%
60 - Coaster	235	0	0	0	0	0	0	0	0	0	0	0	235	2671	(2,436)	-91%
64 - Ukiah to Fort Bragg	0	0	0	0	0	0	0	0	0	0	0	0	0	276	(276)	-100%
65 - Fort Bragg to Santa Rosa	557	0	0	0	0	0	0	0	0	0	0	0	557	2917	(2,360)	-81%
65A - New Route 65-Not Operating	0	0	0	0	0	0	0	0	0	0	0	0	0	468	(468)	-100%
74 - Saturday Gualala-Ukiah	77	0	0	0	0	0	0	0	0	0	0	0	77	393	(316)	-80%
75 - M-F Gualala to Ukiah	259	0	0	0	0	0	0	0	0	0	0	0	259	2864	(2,605)	-91%
95 - Pt. Arena to Santa Rosa	200	0	0	0	0	0	0	0	0	0	0	0	200	1001	(801)	-80%
97 - Redwood Coast Regional	86	0	0	0	0	0	0	0	0	0	0	0	86	49	37	76%
<b>Monthly Totals</b>	<b>8209</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8209</b>	<b>72444</b>	<b>(64,235)</b>	<b>-89%</b>




**FY 20-21 RIDERSHIP PERFORMANCE BY ROUTE**

	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	2020-21 YTD	2019-20 YTD	# Change	% Change
01 - Willits Local	469	396	276	346	208	324	262	281	382	474	396	483	4297	9729	(5,432)	-56%
03 - Ukiah - DAR	695	518	509	713	588	481	633	698	907	1026	950	1033	8751	11590	(2,839)	-24%
04 - Fort Bragg - DAR	420	346	519	494	436	399	483	433	648	616	677	651	6122	10927	(4,805)	-44%
05 - BraggAbout	657	637	543	420	330	444	414	391	452	489	419	516	5712	13238	(7,526)	-57%
07 - Jitney	0	0	0	0	0	0	0	0	0	0	0	1	1	921	(920)	-100%
08 - Ukiah Evening-Not Operating	0	0	0	0	0	0	0	0	0	0	0	49	49	9170	(9,121)	-99%
09 - Ukiah Local	2760	2382	2249	2564	1969	2306	1902	2101	2482	2668	2523	2712	28618	88865	(60,247)	-68%
20 - Willits - Ukiah	800	665	647	737	557	609	490	530	766	796	798	860	8255	25292	(17,037)	-67%
60 - Coaster	158	153	223	273	233	251	224	194	213	219	262	268	2671	7941	(5,270)	-66%
64 - Ukiah to Fort Bragg	2	6	0	0	0	0	0	0	0	0	0	268	276	3360	(3,084)	-92%
65 - Fort Bragg to Santa Rosa	0	0	130	288	290	228	216	217	273	372	435	468	2917	9410	(6,493)	-69%
65A - New Route 65-Not Operating	0	0	0	0	0	0	0	0	0	0	0	468	468	4068	(3,600)	-88%
74 - Saturday Gualala-Ukiah	20	21	17	48	31	18	30	23	31	36	72	46	393	829	(436)	-53%
75 - M-F Gualala to Ukiah	306	281	228	238	199	193	139	198	213	262	309	298	2864	6113	(3,249)	-53%
95 - Pt. Arena to Santa Rosa	0	0	0	47	112	97	74	97	119	130	148	177	1001	3456	(2,455)	-71%
97 - Redwood Coast Regional-Not Operatin	0	0	0	0	0	0	0	0	0	0	0	49	49	2118	(2,069)	-98%
<b>Monthly Totals</b>	<b>6287</b>	<b>5405</b>	<b>5341</b>	<b>6168</b>	<b>4953</b>	<b>5350</b>	<b>4867</b>	<b>5163</b>	<b>6486</b>	<b>7088</b>	<b>6989</b>	<b>8347</b>	<b>72444</b>	<b>207027</b>	<b>(134,583)</b>	<b>-65%</b>

 <b>FY 21-22 AVERAGE DAILY RIDERS BY ROUTE-Weekday</b>													
	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>2021-22 YTD</b>
01 - Willits Local	30.90												30.90
05 - BraggAbout	26.90												26.90
07 - Jitney	2.10												2.10
09 - Ukiah Local	144.33												144.33
20 - Willits - Ukiah	50.00												50.00
60 - Coaster	50.38												50.38
65 - Fort Bragg to Santa Rosa	45.59												45.59
75 - M-F Gualala to Ukiah	13.38												13.38
95 - Pt. Arena to Santa Rosa	8.73												8.73
<b>Monthly Totals</b>	<b>372.31</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>372.31</b>

 <b>FY 21-22 AVERAGE DAILY RIDERS BY ROUTE-Saturdays</b>													
	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>2021-22 YTD</b>
09 - Ukiah Local	66.00												66.00
65 - Fort Bragg to Santa Rosa	45.80												45.80
74 - Saturday Gualala-Ukiah	15.40												15.40
95 - Pt. Arena to Santa Rosa	4.80												4.80
<b>Monthly Totals</b>	<b>132.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>132.00</b>

 <b>FY 21-22 AVERAGE DAILY RIDERS BY ROUTE-Sundays</b>													
	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>2021-22 YTD</b>
95 - Pt. Arena to Santa Rosa	3.25												3.25
<b>Monthly Totals</b>	<b>3.25</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>3.25</b>