



FY 19-20 RIDERSHIP PERFORMANCE BY ROUTE

| | JULY | AUG | SEPT | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 2019-20 YTD | 2018-19 YTD | # Change | % Change |
|------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|------------|------------|------------|--------------------|--------------------|-----------------|-----------------|
| 01 - Willits Local | 1031 | 1166 | 970 | 1077 | 859 | 905 | 961 | 957 | 680 | | | | 8606 | 7612 | 994 | 13% |
| 03 - Ukiah - DAR | 1308 | 1611 | 1032 | 1171 | 921 | 918 | 1084 | 1149 | 773 | | | | 9967 | 11534 | (1,567) | -14% |
| 04 - Fort Bragg - DAR | 1669 | 1281 | 1167 | 958 | 1178 | 1098 | 1226 | 1077 | 591 | | | | 10245 | 10912 | (667) | -6% |
| 05 - BraggAbout | 1237 | 1287 | 1373 | 1495 | 1203 | 1256 | 1375 | 1328 | 1097 | | | | 11651 | 13403 | (1,752) | -13% |
| 07 - Jitney | 200 | 129 | 139 | 86 | 79 | 84 | 92 | 56 | 56 | | | | 921 | 2787 | (1,866) | -67% |
| 08 - Ukiah Evening | 1278 | 1138 | 1077 | 995 | 789 | 1746 | 720 | 871 | 556 | | | | 9170 | 8677 | 493 | 6% |
| 09 - Ukiah Local | 9938 | 10421 | 10400 | 10479 | 8813 | 8805 | 8359 | 8526 | 5671 | | | | 81412 | 86467 | (5,055) | -6% |
| 20 - Willits - Ukiah | 2424 | 2775 | 3267 | 3113 | 2483 | 2134 | 2484 | 2701 | 1827 | | | | 23208 | 23356 | (148) | -1% |
| 60 - Coaster | 738 | 840 | 1000 | 1018 | 831 | 807 | 968 | 882 | 572 | | | | 7656 | 8402 | (746) | -9% |
| 64 - Ukiah to Fort Bragg | 358 | 427 | 427 | 380 | 359 | 396 | 359 | 368 | 263 | | | | 3337 | 3592 | (255) | -7% |
| 65 - CC Rider | 1054 | 1243 | 1235 | 1216 | 1081 | 1144 | 876 | 1001 | 531 | | | | 9381 | 8586 | 795 | 9% |
| 65A - New Route 65 | 493 | 514 | 550 | 549 | 421 | 425 | 385 | 451 | 266 | | | | 4054 | 5474 | (1,420) | -26% |
| 74 - Saturday Gualala-Ukiah | 78 | 107 | 92 | 97 | 122 | 75 | 65 | 105 | 42 | | | | 783 | 714 | 69 | 10% |
| 75 - M-F Gualala to Ukiah | 547 | 726 | 841 | 740 | 596 | 548 | 519 | 552 | 438 | | | | 5507 | 5888 | (381) | -6% |
| 95 - Pt. Arena to Santa Rosa | 384 | 442 | 539 | 428 | 412 | 323 | 388 | 352 | 188 | | | | 3456 | 3997 | (541) | -14% |
| 97 - Redwood Coast Regional | 276 | 241 | 243 | 266 | 218 | 244 | 243 | 249 | 138 | | | | 2118 | 2276 | (158) | -7% |
| Monthly Totals | 23013 | 24348 | 24352 | 24068 | 20365 | 20908 | 20104 | 20625 | 13689 | 0 | 0 | 0 | 191472 | 203677 | (12,205) | -6% |



FY 18-19 RIDERSHIP PERFORMANCE BY ROUTE

| | JULY | AUG | SEPT | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 2018-19 YTD | 2017-18 YTD | # Change | % Change |
|------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------|----------|----------|---------------|-------------|----------|----------|
| 01 - Willits Local | 850 | 877 | 817 | 910 | 712 | 805 | 940 | 814 | 887 | | | | 7612 | | | |
| 03 - Ukiah - DAR | 1219 | 1290 | 1180 | 1298 | 1231 | 1170 | 1404 | 1280 | 1462 | | | | 11534 | | | |
| 04 - Fort Bragg - DAR | 1185 | 1299 | 1164 | 1322 | 1085 | 1241 | 1209 | 1138 | 1269 | | | | 10912 | | | |
| 05 - BraggAbout | 1269 | 1542 | 1656 | 1714 | 1515 | 1476 | 1309 | 1493 | 1429 | | | | 13403 | | | |
| 07 - Jitney | 266 | 295 | 278 | 424 | 305 | 281 | 310 | 253 | 375 | | | | 2787 | | | |
| 08 - Ukiah Evening | 799 | 1016 | 1034 | 1253 | 807 | 757 | 1016 | 849 | 1146 | | | | 8677 | | | |
| 09 - Ukiah Local | 9199 | 10377 | 10254 | 11902 | 8704 | 8600 | 9533 | 8875 | 9023 | | | | 86467 | | | |
| 20 - Willits - Ukiah | 2263 | 2437 | 2650 | 3396 | 2445 | 2081 | 2696 | 2589 | 2799 | | | | 23356 | | | |
| 60 - Coaster | 826 | 932 | 1042 | 1134 | 855 | 869 | 974 | 836 | 934 | | | | 8402 | | | |
| 64 - Ukiah to Fort Bragg | 449 | 475 | 441 | 421 | 375 | 387 | 309 | 329 | 406 | | | | 3592 | | | |
| 65 - CC Rider | 1026 | 1020 | 1044 | 1042 | 1020 | 913 | 806 | 783 | 932 | | | | 8586 | | | |
| 65A - New Route 65 | 666 | 815 | 613 | 687 | 609 | 606 | 546 | 451 | 481 | | | | 5474 | | | |
| 74 - Saturday Gualala-Ukiah | 101 | 76 | 70 | 89 | 63 | 81 | 46 | 91 | 97 | | | | 714 | | | |
| 75 - M-F Gualala to Ukiah | 669 | 748 | 734 | 907 | 712 | 571 | 634 | 449 | 464 | | | | 5888 | | | |
| 95 - Pt. Arena to Santa Rosa | 659 | 512 | 436 | 502 | 401 | 452 | 358 | 303 | 374 | | | | 3997 | | | |
| 97 - Redwood Coast Regional | 262 | 296 | 262 | 261 | 224 | 244 | 262 | 213 | 252 | | | | 2276 | | | |
| Monthly Totals | 21708 | 24007 | 23675 | 27262 | 21063 | 20534 | 22352 | 20746 | 22330 | 0 | 0 | 0 | 203677 | 0 | 0 | 0 |



MENDOCINO TRANSIT AUTHORITY
PERFORMANCE SUMMARY
2020 Q1

| | 20-Jan | 20-Feb | 20-Mar | 3rd QTR FY 2019/20 | 3rd QTR FY 2018/19 |
|--|--------------|--------------|--------------|--------------------|--------------------|
| RIDERSHIP-FIXED ROUTE/DAR | | | | | |
| ADULT | 6164 | 6517 | 4371 | 17052 | 18876 |
| SENIORS | 4302 | 4358 | 3292 | 11952 | 11830 |
| DISABLED | 3446 | 3294 | 1838 | 8578 | 10278 |
| PCA | 318 | 353 | 177 | 848 | 1202 |
| COLLEGE | 2806 | 3372 | 2031 | 8209 | 13694 |
| FREE | 14 | 17 | 68 | 99 | 4 |
| CHILD | 440 | 405 | 216 | 1061 | 1452 |
| YOUTH PASSES | 0 | 0 | 0 | 0 | 141 |
| MONTHLY PASSES | 1542 | 1275 | 938 | 3755 | 3950 |
| TRANSFERS | 1040 | 1012 | 726 | 2778 | 3546 |
| STAFF PASSES | 32 | 51 | 32 | 115 | 455 |
| WHEELCHAIR | 1013 | 936 | 594 | 2543 | 2296 |
| BIKES | 273 | 335 | 228 | 836 | 573 |
| TOTAL RIDERSHIP | 20104 | 20654 | 13689 | 54447 | 65428 |
| OPERATIONS | | | | | |
| TOTAL SERVICE DAYS (Mon-Fri) | 23 | 20 | 22 | 22 | 22 |
| VEHICLE REVENUE HOURS | 3060.38 | 2850.09 | 2517.75 | 8428.22 | 12148.40 |
| PASSENGERS PER HOUR | 6.57 | 7.25 | 5.44 | 6.46 | 5.39 |
| VEHICLE REVENUE MILES | 59576.00 | 56646.00 | 50258.00 | 166480 | 242533.00 |
| VEHICLE NON-REVENUE MILES | 1143.00 | 1099.00 | 669.00 | 2911 | 6261.00 |
| PASSENGER PER MILE | 0.34 | 0.36 | 0.27 | 0.33 | 0.81 |
| COSTS | | | | | |
| MONTHLY EXPENSES (Operating Costs) | \$476,844.16 | \$394,368.17 | \$330,099.41 | \$1,201,311.74 | \$1,478,590.13 |
| COST PER PASSENGER | \$23.72 | \$19.09 | \$24.11 | \$22.06 | \$22.60 |
| COST PER MILE | \$8.00 | \$6.96 | \$6.57 | \$7.22 | \$6.10 |
| COST PER HOUR | \$155.81 | \$138.37 | \$131.11 | \$142.53 | \$121.71 |
| REVENUE | | | | | |
| FIXED ROUTE/DAR FAREBOX REVENUE | \$72,075.26 | \$55,698.00 | \$25,405.93 | \$153,179.19 | \$151,066.55 |
| ADVERTISING SALES | \$9,705.00 | \$7,499.00 | \$14,355.75 | \$31,559.75 | \$73,034.12 |
| AG VAN LEASE | \$1,091.70 | \$0.00 | \$0.00 | \$1,091.70 | \$776.60 |
| TOTAL FAREBOX RATIO | 17% | 16% | 12% | 15% | 15% |
| OPERATING COST | | | | | |
| MCOG PERFORMANCE MEASURE | | | | | |
| DIAL-A-RIDE | | | | | |
| PASSENGERS PER HOUR /STANDARD 4.5 | 3.0 | 3.0 | 2.6 | 2.9 | 3.3 |
| FAREBOX RATIO /STANDARD 10% | 12% | 14% | 13% | 13% | 11% |
| OPERATING COST PER HOUR /STANDARD \$91.70 | \$91.94 | \$78.91 | \$95.99 | \$88.18 | \$82.38 |
| COST PER PASSENGER /STANDARD \$20.38 | \$30.96 | \$26.57 | \$36.30 | \$30.54 | \$27.74 |
| SHORT DISTANCE BUS ROUTES* | | | | | |
| PASSENGERS PER HOUR /STANDARD 14 | 6.6 | 7.4 | 6.3 | 6.8 | 7.2 |
| FAREBOX RATIO /STANDARD 10% | 22% | 20% | 14% | 19% | 19% |
| OPERATING COST PER HOUR /STANDARD \$85.19 | \$118.73 | \$106.43 | \$111.01 | \$112.32 | \$116.19 |
| COST PER PASSENGER /STANDARD \$6.09 | \$17.86 | \$14.44 | \$17.72 | \$16.87 | \$16.20 |
| LONG DISTANCE BUS ROUTES** | | | | | |
| PASSENGERS PER HOUR /STANDARD 3.2 | 4.7 | 5.3 | 3.4 | 4.4 | 4.1 |
| FAREBOX RATIO /STANDARD 10% | 14% | 13% | 10% | 12% | 14% |
| OPERATING COST PER HOUR /STANDARD \$92.18 | \$151.18 | \$132.56 | \$111.91 | \$132.32 | \$127.86 |
| COST PER PASSENGER /STANDARD \$28.80 | \$32.35 | \$25.22 | \$32.79 | \$29.70 | \$31.50 |
| Anderson Valley Senior Center | | | | | |
| PASSENGERS PER HOUR /STANDARD 4.5 | 2.9 | 2.2 | 3.2 | 2.8 | 2.5 |
| FAREBOX RATIO /STANDARD 10% | 22% | 4% | 3% | 10% | 21% |
| OPERATING COST PER HOUR /STANDARD \$91.70 | \$76.57 | \$49.00 | \$48.03 | \$57.87 | \$53.75 |
| COST PER PASSENGER /STANDARD \$20.38 | \$26.48 | \$22.12 | \$14.85 | \$21.15 | \$22.04 |
| Redwood Coast Senior Center | | | | | |
| PASSENGERS PER HOUR /STANDARD 4.5 | 4.1 | 3.9 | 3.4 | 3.8 | 3.6 |
| FAREBOX RATIO /STANDARD 10% | 11% | 11% | 4% | 9% | 30% |
| OPERATING COST PER HOUR /STANDARD \$91.70 | \$64.35 | \$77.03 | \$82.13 | \$74.50 | \$76.05 |
| COST PER PASSENGER /STANDARD \$20.38 | \$15.81 | \$19.32 | \$24.29 | \$19.81 | \$21.61 |
| South Coast Senior Center | | | | | |
| PASSENGERS PER HOUR /STANDARD 4.5 | 2.7 | 3.0 | 1.3 | 2.3 | 4.4 |
| FAREBOX RATIO /STANDARD 10% | 82% | 80% | 81% | 81% | 81% |
| OPERATING COST PER HOUR /STANDARD \$91.70 | \$61.18 | \$77.18 | \$78.47 | \$72.28 | \$85.47 |
| COST PER PASSENGER /STANDARD \$20.38 | \$23.04 | \$26.08 | \$60.95 | \$36.69 | \$20.05 |
| Ukiah Senior Center | | | | | |
| PASSENGERS PER HOUR /STANDARD 4.5 | 2.1 | 2.4 | 0.3 | 1.6 | 2.0 |
| FAREBOX RATIO /STANDARD 10% | 9% | 10% | 3% | 7% | 10% |
| OPERATING COST PER HOUR /STANDARD \$91.70 | \$72.81 | \$53.98 | \$153.65 | \$93.48 | \$60.45 |
| COST PER PASSENGER /STANDARD \$20.38 | \$34.27 | \$22.66 | \$543.69 | \$200.21 | \$30.45 |
| Willits Senior Center | | | | | |
| PASSENGERS PER HOUR /STANDARD 4.5 | 2.8 | 2.7 | 2.5 | 2.7 | 2.3 |
| FAREBOX RATIO /STANDARD 10% | 12% | 15% | 13% | 13% | 13% |
| OPERATING COST PER HOUR /STANDARD \$91.70 | \$62.32 | \$47.26 | \$64.99 | \$58.19 | \$37.95 |
| COST PER PASSENGER /STANDARD \$20.38 | \$22.39 | \$17.61 | \$25.90 | \$21.97 | \$16.85 |
| * 1 WILLITS LOCAL, 5 BRAGG ABOUT, 7 JITNEY, 9 UKIAH LOCAL, RCRC | | | | | |
| ** 20 Willits/Ukiah, 60 COASTER, 65/66 CC RIDER, 75 GUALALA/UKIAH, 95 POINT ARENA/SANTA ROSA | | | | | |