



PRESS RELEASE

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MTA Extends Customer Service Hours

Mendocino Transit Authority has extended the weekday hours that its dispatch center is open for calls about schedules and routes. The dispatch center is now open Monday through Friday from 6 a.m. until 11 p.m., the same hours that bus service is available in Mendocino County. On Saturday, dispatch hours are 10 a.m. to 5 p.m., and on Sunday the office is closed.

“This especially helps customers plan bus trips on cold days and after dark,” said MTA General Manager Carla Meyer. “Riders can call ahead and find out when the bus is expected at their stop.”

MTA hired a new dispatcher to operate an extra shift at the Ukiah center.

“Frankly, this benefits our drivers just as much as our customers,” said Meyer. “They know they have dispatch office support behind them no matter what happens during their shift, and that ultimately translates to a better experience for both riders and drivers.”

Customers can call dispatch at (707) 462-1422 or 1 (800) 696-468, extension 2.

Mendocino Transit Authority provides safe, low-cost and convenient public bus service throughout Mendocino County. Check routes, schedules and service updates online at mendocinotransit.org.

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